

# Group SMS and Broadcast Notification

## Group SMS

A group SMS refers to a text messaging service that allows the user to send messages simultaneously to multiple caregivers. It facilitates efficient communication and coordination among healthcare teams, ensuring timely updates, appointment reminders, and critical information.

### Sending Group SMS

Messages >> Group SMS

- Step 1: The user can select the group of Employees from the list to send the messages in this field.
- Step 2: Enter the Text message to be sent to the Employees.
- Step3: Click send SMS Button to send the messages to employees.

GROUP SMS

Group SMS

Sent SMS

Step 1: Select Employees To Send Group SMS \*

|                          | Employee                              | Mobile Number   |
|--------------------------|---------------------------------------|---|
| <input type="checkbox"/> | <input type="text" value="Employee"/> | <input type="text" value="Mobile Number"/> <input type="button" value="Q"/> |
| <input type="checkbox"/> | Admin, Master                         | 6122762812  |
| <input type="checkbox"/> | Catts, Tanya                          | 6666666666  |
| <input type="checkbox"/> | D, David                              | 3435353535  |
| <input type="checkbox"/> | Garcia, Maria                         | 7897879878  |
| <input type="checkbox"/> | Garcia, William                       | 7897878778  |
| <input type="checkbox"/> | Johnson, James                        | 4578787887  |
|                          | Lubel, Moshe                          |   |
| <input type="checkbox"/> | Smith, James                          | 1234567899  |
| <input type="checkbox"/> | Smith, Robert                         | 6565656665  |
| <input type="checkbox"/> | Sohail, Danial                        | 5464742342  |
| <input type="checkbox"/> | Toth, Alex                            | 3474809560  |
| <input type="checkbox"/> | waris, irtaza                         | 8978766565  |

Step 2: Enter SMS Text \*

Enter SMS Text Here...

Step 3: Click On Send SMS Button

Send SMS

### Sent SMS

## Messages >> Group SMS

The sent SMS can be viewed in the system by using the option Sent SMS.

GROUP SMS

Group SMS

Sent SMS

Message History

| Employees         | Message | Notification SID | Sent By | Sent Date |
|-------------------|---------|------------------|---------|-----------|
| No records found. |         |                  |         |           |

# Broadcast Notification

A broadcast notification refers to alerts to all relevant caregivers, medical professionals, and patients simultaneously. It ensures that everyone involved in a patient's care is promptly informed about critical events, changes in treatment plans, or emergencies, facilitating coordinated and efficient care delivery.

## Sending Broadcast Notification

## Messages >> Broadcast Notifications

To send Broadcast Notification follow these steps:

- Step 1: Select Employee from list to send Broadcast Notification.
- Step 2: Enter Broadcast Notifications text.
- Step 3: Click the Send Notification Button.

BROADCAST NOTIFICATIONS

Broadcast NotificationsSent Notification

Step 1: Select Employees To Broadcast Notification \*

|                          | Employee                              | Mobile Number                              | Allowd For Notification               |
|--------------------------|---------------------------------------|--|---------------------------------------|
| <input type="checkbox"/> | <input type="text" value="Employee"/> | <input type="text" value="Mobile Number"/> | <input type="button" value="Search"/> |
| <input type="checkbox"/> | Admin, Master                         | 6122762812                                 | ✓                                     |
| <input type="checkbox"/> | Catts, Tanya                          | 6666666666                                 | ✗                                     |
| <input type="checkbox"/> | D, David                              | 3435353535                                 | ✗                                     |
| <input type="checkbox"/> | Garcia, Maria                         | 7897879878                                 | ✓                                     |
| <input type="checkbox"/> | Garcia, William                       | 7897878778                                 | ✓                                     |
| <input type="checkbox"/> | Johnson, James                        | 4578787887                                 | ✗                                     |
| <input type="checkbox"/> | Lubel, Moshe                          |  | ✗                                     |
| <input type="checkbox"/> | Smith, James                          | 1234567899                                 | ✗                                     |
| <input type="checkbox"/> | Smith, Robert                         | 6565656665                                 | ✗                                     |
| <input type="checkbox"/> | Sohail, Danial                        | 5464742342                                 | ✓                                     |
| <input type="checkbox"/> | Toth, Alex                            | 3474809560                                 | ✓                                     |
| <input type="checkbox"/> | waris, Irtaza                         | 8978766565                                 | ✓                                     |

Step 2: Enter Broadcast Notification Text \*

Enter Broadcast Notification Text Here...

Step 3: Click On Send Notification Button

Send Notification

## Sent Notifications

Messages >> Broadcast Notifications

The sent notifications can be viewed in Sent Notification screen.

BROADCAST NOTIFICATIONS

Broadcast NotificationsSent Notification

Message History

| Employees                      | Title  | Notification Type            | Notification Status | Sent By         | Sent Date  |
|--------------------------------|--|------------------------------|---------------------|-----------------|------------|
| <a href="#">View Employees</a> | Schedule for Clark, Samuel changed to 11/4/2023 from 07:00 AM to 02:00 PM  | Schedule Notification        | Sent                | Admin, Master   | 10/27/2023 |
| <a href="#">View Employees</a> | Schedule for Clark, Samuel changed to 11/4/2023 from 07:00 AM to 02:00 PM  | Schedule Notification        | Sent                | Admin, Master   | 10/27/2023 |
| <a href="#">View Employees</a> | Schedule for Clark, Samuel changed to 11/4/2023 from 07:00 AM to 02:00 PM  | Schedule Notification        | Sent                | Admin, Master   | 10/27/2023 |
| <a href="#">View Employees</a> | Schedule for Clark, Samuel changed to 11/10/2023 from 03:00 PM to 07:00 PM | Schedule Notification        | Sent                | Admin, Master   | 10/27/2023 |
| <a href="#">View Employees</a> | Schedule for Clark, Samuel changed to 11/4/2023 from 03:00 PM to 08:00 PM  | Schedule Notification        | Sent                | Admin, Master   | 10/27/2023 |
| <a href="#">View Employees</a> | Patient 'Samuel Clark' on hold from 10/27/2023 to 10/27/2023               | Patient On Hold Notification | Sent                | Garcia, William | 10/27/2023 |
| <a href="#">View Employees</a> | Patient 'Samuel Clark' on hold from 10/27/2023 to 10/27/2023               | Patient On Hold Notification | Sent                | Garcia, William | 10/27/2023 |
| <a href="#">View Employees</a> | Schedule for Clark, Samuel changed to 10/29/2023 from 07:00 AM to 02:00 PM | Schedule Notification        | Sent                | Admin, Master   | 10/26/2023 |
| <a href="#">View Employees</a> | Schedule for Clark, Samuel changed to 10/29/2023 from 07:00 AM to 02:00 PM | Schedule Notification        | Sent                | Admin, Master   | 10/26/2023 |
| <a href="#">View Employees</a> | Schedule for Clark,Samuel changed to 10/10/2023 from 08:00 AM to 01:00 PM  | Schedule Notification        | Sent                | Admin, Master   | 10/11/2023 |

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