

Group SMS and Broadcast Notification

Group SMS

A group SMS refers to a text messaging service that allows the user to send messages simultaneously to multiple caregivers. It facilitates efficient communication and coordination among healthcare teams, ensuring timely updates, appointment reminders, and critical information.

Sending Group SMS

Messages >> Group SMS

Step 1: The user can select the group of Employees from the list to send the messages in this field.

Step 2: Enter the Text message to be sent to the Employees.

Step3: Click send SMS Button to send the messages to employees.

GROUP SMS

Group SMS Sent SMS

Step 1: Select Employees To Send Group SMS *

Employee	Mobile Number
<input type="checkbox"/> Employee	Mobile Number <input type="text"/>
<input type="checkbox"/> Admin, Master	6122762812
<input type="checkbox"/> Catts, Tanya	6666666666
<input type="checkbox"/> D, David	3435353535
<input type="checkbox"/> Garcia, Maria	7897879878
<input type="checkbox"/> Garcia, William	7897878778
<input type="checkbox"/> Johnson, James	4578787887
<input type="checkbox"/> Lubel, Moshe	
<input type="checkbox"/> Smith, James	1234567899
<input type="checkbox"/> Smith, Robert	6565656665
<input type="checkbox"/> Sohail, Danial	5464742342
<input type="checkbox"/> Toth, Alex	3474809560
<input type="checkbox"/> waris, irtaza	8978766565

Step 2: Enter SMS Text *

Enter SMS Text Here...

Step 3: Click On Send SMS Button

Send SMS

Sent SMS

Messages >> Group SMS

The sent SMS can be viewed in the system by using the option Sent SMS.

GROUP SMS				
Group SMS		Sent SMS		
Message History				
Employees	Message	Notification SID	Sent By	Sent Date
No records found.				

Broadcast Notification

A broadcast notification refers to alerts to all relevant caregivers, medical professionals, and patients simultaneously. It ensures that everyone involved in a patient's care is promptly informed about critical events, changes in treatment plans, or emergencies, facilitating coordinated and efficient care delivery.

Sending Broadcast Notification

Messages >> Broadcast Notifications

To send Broadcast Notification follow these steps:

- Step 1: Select Employee from list to send Broadcast Notification.
- Step 2: Enter Broadcast Notifications text.
- Step 3: Click the Send Notification Button.

BROADCAST NOTIFICATIONS

Broadcast Notifications [Sent Notification](#)

Step 1: Select Employees To Broadcast Notification *

<input type="checkbox"/>	Employee	Mobile Number	Allowd For Notification
<input type="checkbox"/>	Employee	Mobile Number	Search
<input type="checkbox"/>	Admin, Master	6122762812	✓
<input type="checkbox"/>	Catts, Tanya	6666666666	✗
<input type="checkbox"/>	D, David	3435353535	✗
<input type="checkbox"/>	Garcia, Maria	7897879878	✓
<input type="checkbox"/>	Garcia, William	7897878778	✓
<input type="checkbox"/>	Johnson, James	4578787887	✗
<input type="checkbox"/>	Lubel, Moshe		✗
<input type="checkbox"/>	Smith, James	1234567899	✗
<input type="checkbox"/>	Smith, Robert	6565656665	✗
<input type="checkbox"/>	Sohail, Danial	5464742342	✓
<input type="checkbox"/>	Toth, Alex	3474809560	✓
<input type="checkbox"/>	waris, Irtaza	8978766565	✓

Step 2: Enter Broadcast Notification Text *

Enter Broadcast Notification Text Here...

Step 3: Click On Send Notification Button

Send Notification

Sent Notifications

[Messages >> Broadcast Notifications](#)

The sent notifications can be viewed in Sent Notification screen.

BROADCAST NOTIFICATIONS

Broadcast Notifications [Sent Notification](#)

Message History

Employees	Title	Notification Type	Notification Status	Sent By	Sent Date
View Employees	Schedule for Clark, Samuel changed to 11/4/2023 from 07:00 AM to 02:00 PM	Schedule Notification	Sent	Admin, Master	10/27/2023
View Employees	Schedule for Clark, Samuel changed to 11/4/2023 from 07:00 AM to 02:00 PM	Schedule Notification	Sent	Admin, Master	10/27/2023
View Employees	Schedule for Clark, Samuel changed to 11/4/2023 from 07:00 AM to 02:00 PM	Schedule Notification	Sent	Admin, Master	10/27/2023
View Employees	Schedule for Clark, Samuel changed to 11/10/2023 from 03:00 PM to 07:00 PM	Schedule Notification	Sent	Admin, Master	10/27/2023
View Employees	Schedule for Clark, Samuel changed to 11/4/2023 from 03:00 PM to 08:00 PM	Schedule Notification	Sent	Admin, Master	10/27/2023
View Employees	Patient 'Samuel Clark' on hold from 10/27/2023 to 10/27/2023	Patient On Hold Notification	Sent	Garcia, William	10/27/2023
View Employees	Patient 'Samuel Clark' on hold from 10/27/2023 to 10/27/2023	Patient On Hold Notification	Sent	Garcia, William	10/27/2023
View Employees	Schedule for Clark, Samuel changed to 10/29/2023 from 07:00 AM to 02:00 PM	Schedule Notification	Sent	Admin, Master	10/26/2023
View Employees	Schedule for Clark, Samuel changed to 10/29/2023 from 07:00 AM to 02:00 PM	Schedule Notification	Sent	Admin, Master	10/26/2023
View Employees	Schedule for Clark, Samuel changed to 10/10/2023 from 08:00 AM to 01:00 PM	Schedule Notification	Sent	Admin, Master	10/11/2023

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