

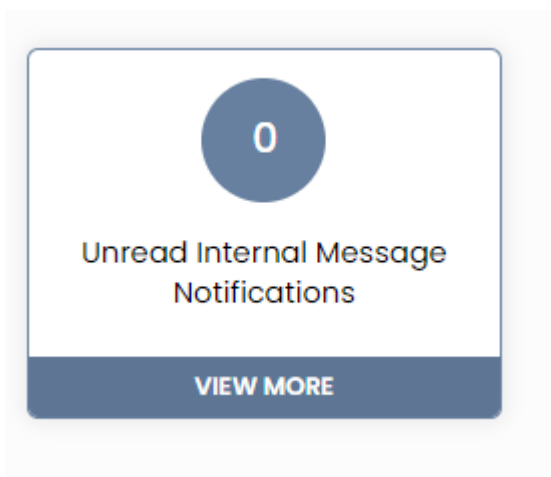
# Received Messages, Sent Messages

## Received Messages

The Internal Messages Notifications received in the system can be viewed under Received Messages.

**Messages >> Received Messages**

The user can view the Internal received messages in this screen.



## Sent Messages

Sent messages are communications from patients, caregivers or family members. They relay critical information, updates, instructions, and reminders, enhancing patient care and ensuring effective communication while adhering to privacy regulations.

**Messages >> Sent Messages**

The Sent Internal Message can be viewed in the system by using the option Sent Message.

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Sent Internal Message  
Notifications

VIEW MORE

SENT INTERNAL MESSAGE NOTIFICATIONS



| Account #  | Medicaid # | Client ^      | Message    | Status | Resolved By/ Assigned To | Resolved / Assigned Date |                               |
|------------|------------|---------------|------------|--------|--------------------------|--------------------------|-------------------------------|
| 3357951852 | N/A        | Clark, Samuel | ertetetet  | Open   | Catts, Tanya             | 10/07/2023               | <a href="#">Access Client</a> |
| 3357951852 | N/A        | Clark, Samuel | jkhkjhhjkh | Open   | Garcia, William          | 10/13/2023               | <a href="#">Access Client</a> |

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