

Aggregator Log, Pending Schedules and Virtual Visit

- An Aggregator log is a centralized data that collects and consolidates information from various sources, including healthcare records. It facilitates real-time monitoring, data analysis, and secure storage, helping healthcare providers make informed decisions and manage patient care effectively.
- Pending schedules refer to planned patient visits and tasks waiting for completion. Proper management of these schedules is crucial for ensuring timely and effective care for patients in their homes.
- A virtual visit is a remote healthcare consultation using digital technology, like video conferencing. It allows professionals to assess, consult, and educate patients in their homes. Virtual visits enhance accessibility and reduce the need for in-person appointments, benefiting those with mobility constraints or remote locations.

Aggregator Log

Scheduling >> Aggregator Logs

To view the Visit Status, enter the Patient name, Start Date, End Date and the Aggregator Name in the system and click search option.

 Refresh

Name	Medicaid	Start Date ^	End Date	Address	Employee	Aggregator	Last Sent On	Status	Action
<input type="text"/>	<input type="text"/>	<input type="text" value="MM/DD"/>	<input type="text" value="MM/DD"/>	<input type="text" value="Search By Address"/>	<input type="text" value="Se ^"/>	<input type="text" value="Selec ^"/>	<input type="text" value="MM/DD"/>	<input type="text" value="Select ^"/>	<input type="button" value="Search"/> <input type="button" value="Reset"/>

The following screen appears, and we can view the status of the Visits.

 Refresh Showing 29 of 29 records

Name	Medicaid	Start Date ^	End Date	Address	Employee	Aggregator	Last Sent On	Status	Action
<input type="checkbox"/>	<input type="text" value="Name"/>	<input type="text" value="07/01/2023"/>	<input type="text" value="07/03/2023"/>	<input type="text" value="Search By Address"/>	<input type="text" value="Select ^"/>	<input type="text" value="Select ^"/>	<input type="text" value="MM/DD/YY"/>	<input type="text" value="Select ^"/>	<input type="button" value="Search"/> <input type="button" value="Reset"/>
<input type="checkbox"/>	<input type="checkbox"/>	07/01/2023	07/01/2023	118, Davenport Avenue, Newark, NJ - 07107		HHAeXchange	08/17/2023 11:04 AM	Success	<input type="button" value="Resend"/>
<input type="checkbox"/>	<input type="checkbox"/>	07/01/2023	07/01/2023	1578 Walker Avenue, Union, NJ - 07083		HHAeXchange	08/16/2023 5:10 PM	Success	<input type="button" value="Resend"/>
<input type="checkbox"/>	<input type="checkbox"/>	07/01/2023	07/01/2023	118, Davenport Avenue, Newark, NJ - 07107		HHAeXchange	08/17/2023 11:05 AM	Success	<input type="button" value="Resend"/>

If the Status of the Visit is failed, then check for the reason and make necessary correction in the system and Resend the claims.

Refresh Showing 1 of 1 records

	Name	Medicaid	Start Date ^	End Date	Address	Employee	Aggregator	Last Sent On	Status	Action
<input type="checkbox"/>	<input type="text"/>		07/02/2023	07/02/2023	<input type="text" value="Search By Address"/>	Select v	Select v	MM/DD/YYYY	Select v	Search Reset
<input type="checkbox"/> +			07/02/2023	07/02/2023	64 Park Avenue, Bloomfield, NJ - 07003		HHAeXchange	07/02/2023 11:40 PM	Failed	Resend

Aggregator Logs

Transaction ID	Aggregator	Created Date	Updated Date	Status	File Name	Details	Action
	HHAeXchange	07/02/2023 11:40 PM	07/02/2023 11:40 PM	Failed		101012: Member is not found based on Qualifier value	View

Pending Schedules

[Scheduling >> Pending Schedules](#)

To view the pending schedules, enter the patient name, employee name and click Search option.

PENDING SCHEDULES

Refresh Active v

	Patient	Employee	Clock In Time	Clock Out Time	Added By	Added Date	Action
<input type="checkbox"/>	<input type="text" value="Patient Name"/>	Select v	<input type="text" value="Start Date"/>	<input type="text" value="End Date"/>	Select v		Search Reset

View Virtual Visits

[Scheduling >> Virtual Visits](#)

The user can view the Future Visits, Past Visits and Today's Virtual Visit of the patient in the system.

VIRTUAL VISITS

Today's Visits **Future Visits** Past Visits

Employee Name ^	Attendee	Start Time	End Time	Payor	Service	Status	Action
Select v	<input type="text" value="Attendee"/>	<input type="text" value="Start Time"/>	<input type="text" value="End Time"/>				Search Reset
D, David	Clark, Samuel	11/10/2023 3:00 PM	11/10/2023 7:00 PM	Atena	Respite Care	Confirmed	Action v
Garcia, William	Clark, Samuel	11/04/2023 7:00 AM	11/04/2023 2:00 PM	Atena	Respite Care	Confirmed	Action v

Showing 1 to 2 of 2 records

Click Action on the right side of screen. The list of Action will appear to Send SMS Reminder, Send Email Reminder, Change Schedule, Cancel Visit and View Note.

VIRTUAL VISITS

Today's Visits **Future Visits** Past Visits

Employee Name	Attendee	Start Time	End Time	Payor	Service	Status	Action
Select	Attendee	Start Time	End Time				Search Reset
D, David	Clark, Samuel	11/10/2023 3:00 PM	11/10/2023 7:00 PM	Atena	Respite Care	Confirmed	Action
Garcia, William	Clark, Samuel	11/04/2023 7:00 AM	11/04/2023 2:00 PM	Atena	Respite Care	Confirmed	Action

Showing 1 to 2 of 2 records

- Send SMS Reminder
- Send Email Reminder
- Change Schedule
- Cancel Visit
- View Note

Click Change Schedule option to change the Employee for the Virtual Visit. Select the Employee from list and update the Start time and End time of the schedule and Click Save option.

To Delete the Virtual visit of the patient select the option Cancel Visit under Action.

VIRTUAL VISITS

Today's Visits **Future Visits** Past Visits

Employee Name	Attendee	Start Time	End Time	Payor	Service	Status	Action
Select	Attendee	Start Time	End Time				Search Reset
D, David	Clark, Samuel	11/10/2023 3:00 PM	11/10/2023 7:00 PM	Atena	Respite Care	Confirmed	Action
Johnson, James	Clark, Samuel	11/04/2023 7:00 AM	11/04/2023 2:00 PM	Atena	Respite Care	Confirmed	Action

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